

AO Travel & Experiences x US Competition Terms and Conditions (“Competition”):

1. Information on how to enter and the prize(s) form part of these terms and conditions. By participating, entrants agree to be bound by these terms and conditions.
2. **THE PROMOTER:** The Promoter is Sports Travel and Hospitality Australia Pty Limited (Company Registration Number 638 319 543), trading as AO Travel & Experiences (registered address Level 40, Governor Macquarie Tower, 1 Farrer Place, NSW 2000, Sydney, Australia).
3. **ELIGIBILITY:** Employees and their immediate families of the Promoter, Tennis Australia Limited and associated sponsor(s) are ineligible to participate. Entrants must:
 - a) be a legal resident of the United States of America;
 - b) be at least 18 years old;
 - c) hold a valid passport; and
 - d) hold a valid Australian visa or eligibility to request an Electronic Travel Authority (ETA) for travel to Australia in 2027.

This Prize will be awarded to one (1) winner and a guest of the winner. For the avoidance of doubt, the guest of the winner must also meet the eligibility requirements of this clause. It is the responsibility of the winner to ensure their guest is eligible. The Promoter reserves the right to request the winner and their guest to provide evidence of the eligibility requirements of this clause in order to claim the Prize. Proof considered suitable for verification of eligibility is at the discretion of the Promoter. If the winner cannot provide suitable proof of eligibility, the winner will forfeit the Prize in whole, and no substitute will be offered. Entries are limited to one (1) entry per person.

4. **HOW TO ENTER:** The Competition is a Game of Skill and is free to enter. No purchase, payment or other consideration is necessary to enter or win the Competition. You will be entered in the Competition once you have completed the following steps:
 - a) scan the QR Code, or directly visit <https://ausopentravel.com/win-an-ao27-finals-experience/>;
 - b) fill out all sections of the entry form, including full name, email address, contact number, age, address, and review and accept these Competition Terms and Conditions; and
 - c) provide an answer to the question *‘Tell us why you would like to come to the Australian Open in 2027 and who you would bring?’* in 25 words or less.

The entrant who provides the most creative and original answer, as judged by the Promoter in its sole discretion against the criteria of creativity, originality and relevance to the question, will be announced as the winner, subject to eligibility (“**Winner**”). Chance plays no part in determining the Winner.

5. **COMPETITION DATES:** The Competition opens at 8.00am Eastern Time (U.S.) on 25 August 2026 and closes at 5.00pm Eastern Time (U.S.) on 30 September 2026. All entries received after this time are ineligible for entry into the Competition and no responsibility will be accepted by the Promoter for lost, late, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries or correspondence.
6. **PRIZE:** There is one (1) Grand Prize for the Winner and their guest. The total approximate retail value of the Prize is AUD \$6,964 (approximately USD \$4,991 as at the date of publication of these T&Cs).

The Grand Prize is an Australian Open Travel and Experiences Travel Package which includes:

- a) Two (2) Session Tickets to the Australian Open 2027 Men’s Final and two (2) Session Tickets to the Australian Open 2027 Women’s Final;
- b) Four (4) nights’ accommodation at the Hilton from Thursday, 28 January 2027 to Monday, 1 February 2027, including breakfast; and

- c) Two (2) Explore Melbourne Experiences 'Great Ocean Road'

<https://ausopentravel.com/sightseeing-tours/>.

(together, the 'Prize')

The Prize value is in Australian dollars exclusive of GST based upon the recommended retail value of the Prize components at the time of publication. The Promoter accepts no responsibility for any variation in the value of any part of the Prize between now and the Prize redemption date.

The Winner is solely responsible for all applicable taxes, duties, levies, fees, charges and any other costs associated with accepting, claiming or using the Prize, except where those costs are expressly stated to be included in the Prize. The Promoter may require the Winner to complete any tax, identity verification or prize acceptance documentation reasonably required by applicable law before the Prize is awarded.

7. PRIZE CONDITIONS

- a) All Prize redemptions are subject to any rules, requirements, policies or terms and conditions imposed by the operators (for example, accommodation providers, venues, tour or experience operators). This includes the Promoter's Booking T&Cs: <https://ausopentravel.com/series/ao27/booking-terms-and-conditions-ao27/>
- b) It is the Winner's (and their guest's) responsibility to:
- i) arrange insurance including health and property insurance in connection with their travel to Australia and participation in the Prize;
 - ii) assess their health needs and the appropriateness and personal risk of travel to any destination in Australia;
 - iii) arrange travel to Australia (flights are not included); and
 - iv) obtain all documentation and identification required for entry, departure and travel to Australia. This includes a valid passport and all other travel documents including visas, permits and certificates.
- c) Please note that:
- i) the Prize is valid for the period of 28 January 2027 – 1 February 2027.
 - ii) Prize components cannot be exchanged for goods or cash, nor can they be sold or otherwise transferred to any person;
 - iii) the Winner is solely responsible for any and all travel or other out-of-pocket or personal expenses that fall outside the total prize value;
 - iv) all additional meals, beverages, tips or any other extras not stated in the confirmed Prize package are the sole responsibility of the Winner; and
 - v) the Winner is solely responsible for determining who to share the Prize with.
- d) If any part of a Prize is unavailable, for any reason (including unforeseeable or other special circumstances), the Promoter, in its absolute and sole discretion, reserves the right to substitute the Prize or any part of the Prize for a prize of equal value and/or specification. To the extent permitted by law, no compensation will be payable if, for any reason, the Winner is unable to use the Prize as stated.

8. **DISCONTINUANCE AND DISQUALIFICATION OF COMPETITION:** The Promoter reserves the right to discontinue the Competition at any time and at its sole discretion may cancel, terminate, suspend or modify the Competition and/or, if necessary, provide an alternative Prize or prizes to the same value as the original Prize. Any change to or cancellation of this Competition, for whatever reason, is subject to compliance with all applicable federal, New York State and New York City laws and the written direction of any relevant regulator or authority. Redemption of the Prize is subject to the laws of Australia. Without limiting the foregoing, the Promoter reserves the right to verify the validity of entries and to disqualify any entry which, in the opinion of the Promoter, can be considered objectionable, profane, potentially insulting, inflammatory

or defamatory, or any entrant whose entry is not compliant with these terms or who has, in the opinion of Promoter, engaged in conduct in entering the Competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Competition and/or Promoter. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition.

9. **PRIZE DELIVERY:** The Prize will be supplied to the Winner by the Promoter as soon as reasonably possible after the announcement of the Winner.
10. **TERMS AND CONDITIONS:** The Promoter reserves the right to refuse to award the Prize to an entrant who they decide (in their sole discretion) has violated these Terms and Conditions, gained an unfair advantage in participating in the Competition or won using fraudulent means.
11. **WINNER NOTIFICATION:** The Winner will be announced on Friday, 2 October 2026 on ausopentravel.com/news and the winner will be contacted via phone and/or email. If the Winner cannot be contacted, located or make themselves known to the Promoter, the Promoter will use reasonable endeavours to contact the Winner using the contact details provided upon entry into the Competition. If the Promoter is unsuccessful in their attempt to locate the Winner and/or that Winner does not present themselves to the Promoter before 5.00pm on Monday, 5 October 2026 Eastern Time (U.S.), the Promoter will deem the second-best entry the Winner (**'Runner-up Winner'**). The Runner-up Winner needs to claim the Prize within three (3) days of initial notification of their win (for the avoidance of doubt, notification will be via email or phone). The Promoter reserves the right to continue to reallocate the Winner until a Winner is successfully awarded.
12. **NO CORRESPONDENCE:** The Promoter's decision regarding the Winner is final and no correspondence will be entered into.
13. **INFORMATION:** By entering the Competition, the Winner agrees that, subject to applicable law, the Promoter may publish the Winner's name and may use the Winner's name, photographs, videos and other likeness for publicity and promotional purposes in connection with the Competition, without further compensation unless prohibited by law. The Winner agrees to sign any additional documents reasonably required by the Promoter to give effect to this condition.
14. **OWNERSHIP OF ENTRIES:** Competition entries become the property of the Promoter, which will keep the personal information it holds about entrants confidential and will not disclose it to third parties.
15. **DATA:** By clicking submit on the entry form, entrants to the Competition permit the Promoter to collect and store their personal information in its databases for the purposes of administering the Competition and contacting them in relation to the Prize. Personal information collected, used or stored from entrants will be handled in accordance with the Promoter's Privacy Policy and applicable U.S. federal and state privacy laws, including the New York SHIELD Act and any other applicable data protection requirements. A copy of the Privacy Policy is available at <https://ausopentravel.com/privacy-policy/>. Entrants' names, contact details and submissions will be used solely for the purposes of administering the Competition, judging entries, contacting the Winner and awarding the Prize. Where an entrant separately opts in to receive marketing communications from the Promoter, the Promoter may also use the entrant's personal information for that purpose in accordance with its Privacy Policy. Personal information will be stored securely and retained only for as long as reasonably necessary for the purposes described in these Terms and Conditions or as otherwise

required by law. Entrants may contact the Promoter at ontour@ausopentravel.com to request access to, correction of or deletion of their personal information, to the extent permitted by applicable law.

16. **NO LIABILITY:** The Promoter and its associated agencies & companies shall not be liable in any way (including, without limitation, in negligence) for any loss or damage whatsoever suffered (including, without limitation, indirect or consequential loss) or for any loss or damage or personal injury suffered or sustained in connection with promotion except any liability that cannot be excluded by law. The Promoter is not liable for any tax implications that may arise as a result of winning.
17. **FORCE MAJEURE:** If the event forming part of the Prize is cancelled, postponed, rescheduled or otherwise unavailable for reasons beyond the Promoter's reasonable control, the Promoter may substitute the Prize with a prize of equal or greater value, subject to applicable laws.