

Visit Victoria x AO Travel & Experiences x beIN Singapore Competition ('The Game, Set, Melbourne') Terms and Conditions:

1. Information on how to enter and the prize(s) form part of these terms and conditions. By participating, entrants agree to be bound by these terms and conditions.
2. **THE PROMOTER:** The Promoter is Sports Travel and Hospitality Australia Pty Limited (Company Registration Number 638 319 543), trading as AO Travel & Experiences , in consultation with Visit Victoria Limited (Australian Business Number 611 725 270) (**Prize Sponsor**) and beIN Sports Asia Pte Limited (SG) (Unique Entity Number 201541071K) (**Event Facilitator**).
3. **ELIGIBILITY:** Employees and their immediate families of Visit Victoria Limited, Sports Travel & Hospitality Pty Ltd, beIN Sports Asia Pte Limited (SG) and associated sponsor(s) are ineligible to participate. You must:
 - a) be a permanent resident of Singapore or hold a valid visa for Singapore;
 - b) be a minimum age of 18 years or older;
 - c) hold a valid passport;
 - d) hold an existing Australian visa or eligibility to request an Electronic Travel Authority (ETA) visa;
 - e) be willing, physically fit and able to fly and travel from Thursday 29 January 2026 – Tuesday 3 February 2026 (collectively 'Travel Eligibility');
 - f) follow @australianopen, @beinsportsasia and @visitmelbourne on Instagram; and
 - g) attend and either pre-register your attendance or register your attendance on the day, at the beIN Live Site 'AO BY THE QUAY' at Fountain Square at Clarke Quay, 3 River Valley Road, Singapore 179024 ('Live Site') on Thursday 29 January per (4).

This prize will be awarded to one (1) winner and a guest of the winner. For the avoidance of doubt, the guest of the winner must also meet the eligibility requirements of this clause. It is the responsibility of the winner to ensure their guest is eligible. The Promoter reserves the right to request the winner and their guest to provide evidence of the eligibility requirements of this clause in order to claim the prize. Proof considered suitable for verification of eligibility is at the discretion of the Promoter. If the winner cannot provide suitable proof of eligibility, the winner will forfeit the prize in whole and no substitute will be offered. Entries are limited to one entry per person.

4. **HOW TO ENTER:** The Competition is a Game of Skill and is free to enter. You will be entered in the competition once you have completed the following steps:
 - a) scan the QR Code, or directly visit <https://ausopentravel.com/the-game-set-melbourne-bit/>;
 - b) fill out all sections of the entry form, including Full Name, Contact Number, ID number, Age, Gender, Nationality, Social Media handle, and accept these competition Terms and

Conditions and provide an answer to the question *'Tell us who will win the Women's & Men's Final and Why?'* in 25 words or less;

- c) attend the Live Site as outlined in (4) and register your presence at the Live Site via the registration form at the AO Travel & Experiences booth.

The entrant who provides the most creative and original answer as deemed by the Promoter in its sole discretion will be announced as the winner, subject to eligibility (hereafter, **'Winner'**).

- 5. **COMPETITION DATES:** The competition opens at 9:00am (SGT) Sunday 18 January 2026 and closes at 11.59pm (SGT) on Thursday 29 January 7:00pm (SGT) 2026. All entries received after this time are ineligible for entry into the Competition and no responsibility will be accepted by the Promoter for lost, late, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries or correspondence.

- 6. **PRIZE:** There is one (1) Grand Prize for the Winner and their guest (who, for the avoidance of doubt, must also possess Travel Eligibility to redeem the prize). The value of the prize is approximately [Insert value] which includes:

- a) Two (2) economy return airfares from Singapore Changi Airport to Melbourne Airport (valued at approximately \$5,000);
- b) Two (2) Experiences inclusive of Match Ticket at the Australian Open Men's Final (valued at \$1499 per Ticket) and two (2) Experiences inclusive of Match Tickets at the Women's Final (valued at \$499 per Ticket);
- c) Return airport-hotel transfers in Melbourne (valued at \$700);
- d) Four (4) nights' twin-share accommodation at Melbourne Sheraton (30 January – 3 February 2026), including breakfast (valued at \$2,600);
- e) Dining experience (valued at \$500);
- f) Walking tour of Melbourne (valued at \$300);
- g) Wildlife experience (valued at \$300);
- h) Hot-air ballooning over Melbourne (weather permitting) (valued at \$1,500);
- i) Mornington Peninsula experience including spa and winery (valued at \$2,750); and
- j) Incidental funds via cash Mastercard (valued at \$500).

(together, **the Prize**)

The Prize value is in Australian dollars exclusive of GST based upon the recommended retail value of the Prize components at the time of publication. The Promoter, Prize Sponsor and Event Facilitator accept no responsibility for any variation in the value of any part of the Prize between now and the Prize redemption date.

7. PRIZE CONDITIONS

- a) All Prize redemptions are subject to any rules, requirements, policies or terms and conditions imposed by the operators (for example, accommodation providers, venues, tour or experience operator etc.). This includes the Ticket Conditions of Sale and Entry for the Australian Open, as available at [ao2025-ticket-conditions-of-sale-and-entry.pdf](#).
- b) It is the Winner's (and their guest's) responsibility to
 - i) arrange insurance including health and property insurance in connection with their travel to Australia and participation in the prize;
 - ii) assess their health needs and the appropriateness and personal risk of travel to any destination in Australia; and
 - iii) obtain all documentation and identification required for entry, departure and travel to Australia. This includes a valid passport and all other travel documents including visas, permits and certificates.
- c) Please note that:
 - i) not all activities and experiences may operate all days of the week. It is up the Winner to redeem each component of the Prize individually with each operator at time of booking;
 - ii) the Prize is valid for the period of 29 January 2026 – 3 February 2026.
 - iii) Prize components cannot be exchanged for goods or cash, nor can they be sold or otherwise transferred to any person;
 - iv) the Winner is solely responsible for any and all travel or other out-of-pocket or personal expenses that fall outside the total prize value;
 - v) all additional meals, beverages, tips or any other extras not stated in the confirmed Prize package are the sole responsibility of the Winner; and
 - vi) the Winner is solely responsible for determining who to share the Prize with.
- d) If any part of a Prize is unavailable, for any reason (including unforeseeable or other special circumstances), the Promoter or the Prize Sponsor, in their absolute and sole discretion, reserves the right to substitute the Prize or any part of the Prize for a prize of equal value and/or specification. To the extent permitted by law, no compensation will be payable if, for any reason, the Winner is unable to use the Prize as stated.

8. DISCONTINUANCE AND DISQUALIFICATION OF COMPETITION: The Promoter reserves the right to discontinue the Competition at any time and at its sole discretion may cancel, terminate, suspend or modify the Competition and/or, if necessary, to provide an alternative Prize or prizes to the same value as an original prize or prizes. Any change to or cancellation of this Competition, for whatever reason, is subject to the written direction of all relevant legislative departments in Singapore. Redemption of the Prize is subject to the laws of Australia. Without limiting the foregoing, the Promoter reserves the right to verify the validity of entries and to disqualify any entry which, in the opinion of the Promoter, can be considered objectionable, profane, potentially insulting, inflammatory or defamatory, or any entrant whose entry is not compliant with these terms or who has, in the opinion of Promoter,

engaged in conduct in entering the Competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Competition and/or Promoter. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition.

- 9. PRIZE DELIVERY:** The Prize will be supplied to the Winner by Promoter as soon as reasonably possible after the announcement of the Winner.
- 10. TERMS AND CONDITIONS:** The Promoter reserves the right to refuse to award any prize to an entrant who they decide (in their sole discretion) has violated these Terms and Conditions, gained an unfair advantage in participating in the Promotion or won using fraudulent means.
- 11. WINNER NOTIFICATION:** The Winner will be announced at the Live Site on Thursday 29 January 2026 at approximately 7.10pm or upon conclusion of the Australian Open Women's Semi Finals 2. If the Winner cannot be located or make themselves known to the Promoter, the Promoter will use reasonable endeavours to contact the Winner using the contact details provided upon entry into the competition. If the Promoter is unsuccessful in their attempt to locate the Winner and/or that Winner does not present themselves to the Promoter within 30 minutes of the announcement at the Live Site, the Promoter will deem the second-best entry, the Winner (Runner-up Winner). The Runner-up Winner needs to collect the Prize within 30 minutes of the announcement. The Promoter reserves the right to continue to reallocate the Winner until a Winner is successfully awarded at the Live Site.
- 12. NO CORRESPONDENCE:** The Promoter's decision regarding the Winner is final and no correspondence will be entered into.
- 13. INFORMATION:** By entering the Competition, the Winner agrees to their names being published, by the Promoter and that the Promoter or promotional partners (including the Prize Sponsor and Event Facilitator) may use their name, photographs and videos containing the Winner for publicity purposes. The Winner agrees to sign any additional documents reasonably required by the Promoter and/or Prize Sponsor and/or Event Facilitator to give effect to this condition.
- 14. OWNERSHIP OF ENTRIES:** Competition entries become the property of the Promoter, which will keep the personal information it holds about entrants confidential and will not disclose it to third parties.
- 15. DATA:**
 - a) By clicking submit on the entry form, entrants to the Competition permit the Promoter to collect personal information into their databases for the purpose of contacting them directly about this Prize and any Australian Open Travel and Experiences offers via phone at (+61) 1 800 955 610 and/or email at ontour@ausopentravel.com. Pursuant to Australian

privacy laws, entrants have the right to access and correct any personal information. If you would like us to update your information, please contact us at ontour@ausopentravel.com.

- b) Without limiting the foregoing,
- i) entrants further consent to Visit Victoria Limited, its related entities and business partners (as applicable) using the entrants' personal information for the purpose of conducting the promotion. In addition to the privacy term set out above, if the entrant has ticked the "opt-in" box, Visit Victoria Limited may also use the entrant's personal information entrants provide to send information about Visit Victoria Limited's products and services (including via electronic means) and may disclose the information to its Victoria Limited's products and services (including via electronic means) and may disclose the information to its related bodies corporate, agencies and contractors (including call centres, advertising agencies and direct mail houses) Visit Victoria Limited engages for that purpose. Visit Victoria Limited's Privacy Policy which is available at <https://www.visitvictoria.com/legal-notices/privacy-policy>. An entrant may access and correct any personal information held by the Promoter by writing to privacy@visitvictoria.com.au; and
 - ii) if the entrant has consented and ticked the beIN Sports Asia Pte Limited, "opt-in" box, the entrant provides voluntary, informed and explicit consent for beIN Sports Asia Pte Limited to use the entrant's personal data to send marketing and promotional communications relating to beIN Sports Asia Pte Limited's products and services, including via electronic means. beIN Sports Asia Pte Limited may disclose such data to its related bodies corporate, agencies and contractors (including call centres, advertising agencies and direct mail houses) engaged to carry out these marketing activities, only as permitted under Singapore Law. beIN Sports Privacy Policy is available at <https://support.connect-au.beinsports.com/hc/en-us/articles/360032854331-Privacy-Policy>.
- c) All marketing and communications for the competition will comply with the Singapore Code of Advertising Practice and ASAS guidelines, ensuring transparency, accuracy, and no misleading content
- d) All personal data collected, used and/or stored from entrants will be handled in accordance with the Singapore *Personal Data Protection Act 2012 (PDPA)*. Entrants' names, contact information, and submissions will be used solely for the purposes of administering the competition, judging entries, and awarding prizes. Data will be stored securely and retained no longer than necessary, unless otherwise required by law; entrants may request access, correction, cessation of use, or deletion of their data at any time

16. NO LIABILITY:

- a) Except for any liability that cannot be excluded by law, the Promoter, Prize Sponsor, Event Facilitator and their respective officials, servants, representatives, agents and sponsors (and any of their respective representatives) (**Representatives**) shall not be liable in any way (including, without limitation, in negligence) for any claim, personal injury, death, loss or damage whatsoever suffered (including, without limitation, indirect or consequential loss) in connection with the promotion, including, but not limited to, loss or damage arising out of the following:
- i) any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
 - ii) any theft, unauthorised access or third party interference;
 - iii) any entry or Prize claim that is late, lost, altered, damaged or misdirected (whether or not after its receipt by the Promoter);
 - iv) any variation in Prize value to that stated in these Terms and Conditions of entry;
 - v) any tax liability incurred by the winner or an entrant;
 - vi) any participation in the promotion; and/or
 - vii) redemption and use of the Prize by the winner or their guest.
- b) All entrants in the promotion, including the Winner, provide a release and indemnity to each of the Promoter, Prize Sponsor and Event Facilitator each of their respective Representatives against any claim, loss, damage, liability, cost and expense that may be incurred or sustained by the Promoter, Prize Sponsor and Event Facilitator arising out of any act, matter or thing done, permitted or omitted to be done by the entrant, including the Winner and their guest, in relation to the promotion or the Prize.
- c) By entering and participating in this competition, the Winner acknowledges they are fit and healthy to participate in the competition.
- d) The *Competition and Consumer Act 2010* (Cth), as well as other laws in Australia, may imply certain conditions, warranties and undertakings, and give the entrant other legal rights. If they apply, these cannot be modified or excluded by any contract. The entrant may consider seeking legal advice as to whether they apply to the entrant.
- e) Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Competition and Consumer Act 2010* (Cth), as well as any other implied warranties under the ASIC Act 2001 (Cth) or similar consumer protection laws in the States and Territories of Australia. Other than these consumer guarantees, and subject to clause 24, the Promoter and Prize Sponsor make no warranties about any Prize offered as part of the Competition, including warranties as to the quality, merchantability or fitness for purpose of such Prize.